

# Home

## About the Xandr Cloud

### The Basics

If you're new to Xandr, or to cloud computing, it will help to understand some of the underlying concepts and terms that we use.

- [Core Concepts:](#)
  - [Servers](#)
  - [Instances](#)
  - [Load Balancing](#)
  - [Global Load Balancing](#)
  - [Storage](#)
  - [APIs](#)
- [Cloud Hosting Glossary](#)

### The Business Case

- [CIO FAQ](#)

### The Architecture

Learn more about the underlying equipment and services that ensure your applications will run smoothly and safely.

- [Datacenters](#)
- [Network Architecture](#)
- [Racks](#)
- [Security](#)
- [Service Level Agreement](#)
- [Monitoring](#)

## Use the Xandr Cloud

### Learning the Tools

Just starting out? Our tutorial will walk you through reserving a server, launching an instance, and setting up a simple web application. We also offer security recommendations and best practices for arranging your environment, and a quick jump to the command-line tools.

- [Getting Started Tutorial](#)
- [Security Recommendations](#)
- [Best Practices in Application Configuration](#)
- [Linux Command-Line Tools](#)

### Service Documentation

- [Servers](#)
- [Instances and Images](#)
- [Load Balancing](#)
- [Global Load Balancing](#)
- [Network Attached Storage](#)
- [Data Warehousing](#)
- [Networking and Firewalls](#)
- [APIs](#)

## Customer Portal

A GUI for viewing your reserved servers, instances, ACLs, support tickets, and notifications, and performing actions.

- [Customer Portal](#)

## Billing Info

- [Cloud Hosting Invoice and Payment Information](#)

## Support and Troubleshooting

- [Customer Support](#)
- [Technical FAQ](#)
- [How Tos](#)
- [Troubleshooting Guide](#)
- [Incident Review](#)